

## Surveillance

exposure monitoring	
impact on health	long term health effects
adverse effects	
claim surveillance	
product complaint system	

conventional product surveillance  
low medium by tier product  
for comparison

Team: Hans

Ted, George, Roger

Marketing

consumer complaints

Sept 1, 02

draft proposal  
with resource needs

January 1, 03

communication parts:

~~different staffing regimen for STAR + ACCORD~~  
George

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